

## **BOOKING TERMS AND CONDITIONS– LA TANNERIE FARMHOUSE**

**Contract** The Property is offered for temporary holiday rental only, subject to confirmation by E BARTON or D BARTON ("the Owner") to the holiday maker ("the Client") from 16:00hrs on the arrival day as stated on the booking form until 10:00hrs on the departure day as stated on the booking form. The Client acquires no rights whatsoever over the Property apart from occupation as a holiday let for the period booked.

**Reservation Deposit** to reserve the property the Client must be over 18 years of age. Firstly the Client should email via the Holiday France website or directly via La Tannerie website. On confirmation of availability the provisional reservation will be held for 48 hours during which time the Client must return the fully completed Booking Form (which will be emailed directly to the Client by the Owner) and return it to the Owner together with the non-refundable reservation deposit of 20% of the total rental. Following receipt of the completed booking form and the reservation deposit, the Owner, will send a confirmation email. This is the formal acceptance of the booking. Upon receipt of your deposit we acknowledge that you agree to our Terms and Conditions – La Tannerie Farmhouse.

**Final Payment** The balance of the rent, together with the security deposit (see paragraph below) is due not less than 8 weeks before the start of the rental period. If payment is not received by the due date, the Owner reserves the right to give notice in writing that the reservation is cancelled. Reservations made within 8 weeks of the start of the rental period require payment in full at the time of booking. In this case no booking is deemed accepted until full payment is received and confirmed in writing by the Owner.

**Security Deposit** A security deposit of £200 is required in case of, for example, damage, loss or breakages to the property or its contents. However, the sum reserved by this clause shall not limit the Client's liability to the Owner. The Owner will account to the Client for the security deposit and refund the balance due within one week after the end of the rental period. The Owner reserves the right to make retention from the security deposit to cover any breakages, damages or additional cleaning costs if the Client leaves the property in an unacceptable condition.

**Arrival and Departure** The rental periods shall commence at 16:00hrs on the first day and finish at 10:00hrs on the departure day. Late departure may incur part retention of your security deposit. The Owner shall not be obliged to offer the accommodation before the time stated and the Client shall not be entitled to remain in occupation after the time stated. Keys to the property will be available between 16:00hrs and 18:00hrs, in the case of late arrival please contact us so that arrangements can be made for key handover. In the event of an early departure, no rental will be reimbursed unless with the agreement of the Owner.

**Occupancy** The Client agrees to be a considerate tenant and to take good care of the property and to leave it in a clean and in a tidy condition at the end of the rental period. The Client shall report to the Owner without delay, any damages, defects or breakdown in equipment, plant, machinery or appliance in the property, gardens, swimming pool or any of the facilities, so that arrangements for repair and/or replacement can be made as soon as possible. The Client must not under any circumstances, occupy the property with more than the number of people advised on the booking form and specified in the "confirmation email" otherwise the Owner will refuse entry to the property. The Client agrees to allow work to be undertaken in the property that is of an urgent nature, such that it cannot be postponed.

**Complaints** If the Client has any difficulties or complaints during their stay then these must be notified to the Owner immediately so that steps may be taken to address them. No complaints will be valid after the letting period has finished. The owners retain the right to enter the property at any reasonable time to deal with any complaints and to carry out any repairs deemed necessary to the property or equipment.

**Cancellation** All cancellations by the Client must be made in writing. The Client is strongly recommended to arrange a comprehensive travel insurance policy (including cancellation cover) and to have full cover for the party's personal belongings, public liability etc., since these are not covered by the Owner insurance.

**Swimming Pool** Use of the swimming pool & facilities are strictly limited to the Client & party as listed on the booking form. Pool towels are not provided, please bring your own. The Client & party agree to adhere to the swimming pool rules:- no breakable glass or other utensils are allowed near the swimming pool area; the swimming pool is used at your own risk there is no lifeguard on duty; no diving allowed into the swimming pool; no swimming at night; the security cover must be put on when not in use or guests are away from the property and between 21:30 – 08:30; children must be supervised at all times; the white gate to enter the swimming pool must be kept closed at all times to comply with French safety regulations. The swimming pool will be maintained by the Client during your stay. It is advisable to refrain from swimming whilst under the influence of alcohol.

We don't allow animals / pets at the property.

We are a non smoking property.

**Car parking** gated and at owner's risk. We strongly recommend you keep the black car park gates closed at all times.

The owners will show the guests around the property on arrival, and instruct on the use of all appliances and facilities. During the rental period, please ensure the property is left secure when all guests are away from the property and the gates are closed.

**Exclusions** The Owner shall not be liable to the Client for: The loss (by any means) of the Client's possessions including money or documents. The loss or damage to any motor vehicle or its contents. The temporary defect or stoppage in the supply of public services to the property, nor in respect of any equipment, plant, machinery or appliance in the property, gardens, or swimming pool. Any loss, damage, injury, expense or inconvenience due to the failure in the supply of the services (including plumbing or machinery, the breakdown of the swimming pool). The loss, damage, injury, expense or inconvenience arising as a result of adverse weather conditions or other matters beyond the Owner's control.